

Information clause (contact)

The administrator of your personal data will be Heineken Global Shared Services Sp. z o.o. with its registered office in Krakow at al. Jana Pawła II 43a (31 – 864 Krakow), hereinafter referred to as "HGSS".

For what purpose and on what basis do we process your data?

Your personal data will be processed by us in order to respond to your inquiries if you decide to contact us through the contact sources available on the www.heinekenkrakow.pl website.

The legal basis for our processing of your personal data will be Article 6(1)(f) GDPR, i.e. HGSS's legitimate interest in handling your requests or inquiries that you address to us through the contact sources available on the www.heinekenkrakow.pl website.

Who will be the recipient of your data?

The recipients of your personal data may be entities providing IT and legal services to HGSS.

If you make an enquiry or request to us via our social media profile:

- a) Facebook and Instagram – the recipient of your personal data will be Meta Platforms Ireland Ltd. 4 Grand Canal Square, Grand Canal Harbour, Dublin 2 Ireland (hereinafter: Meta Facebook Platforms).

You can find more information about the processing of your personal data by Facebook and Instagram in the following links:

- 1) <https://www.facebook.com/privacy/center/>.
- 2) https://privacycenter.instagram.com/policy/?entry_point=ig_help_center_data_policy_redirect.

- b) LinkedIn – the recipient of your data will be the owner of this website, i.e. LinkedIn Ireland Unlimited Company with its registered office at Wiltron Plaza, Wiltron Place, Dublin 2 Ireland.

You can find more information about the processing of your personal data by the social network LinkedIn at the following link:

https://www.linkedin.com/legal/privacy-policy?trk=homepage-basic_footer-privacy-policy.

How long will we keep your data?

We will store your personal data for the period necessary to respond to your messages/inquiries.

Is it mandatory for you to provide your data?

Providing your personal data is voluntary, but necessary to contact the Administrator and receive a response from us to your message/inquiry, and without providing it it will not be possible.

Will we process your data based on automated decision-making?

You will not be subject to decisions that are based solely on automated data processing, including profiling, and which produces legal effects concerning you or similarly significantly affects you.

What rights do you have?

You have the right to:

- **object to the processing of your personal data due to your particular situation – in the cases indicated in Article 21 of the GDPR.**
- Access and receive a copy of your personal data;
- Rectification of inaccurate personal data and completion of incomplete data;
- request erasure of your data (right to be forgotten) in the event of the circumstances provided for in Article 17 of the GDPR;
- request restriction of data processing in the cases indicated in Article 18 of the GDPR;

If you find that we have unlawfully processed your personal data, you have the right to lodge a complaint with the supervisory authority, i.e. the President of the Office for Personal Data Protection, 2 Stawki Street, 00-193 Warsaw.

How can you contact us?

If you need additional information related to the processing of your personal data by HGSS or wish to exercise your rights, please contact us:
Email: HGSS.GDPR@heineken.com
Heineken Global Shared Services Sp. z o.o., registered office of the Company: 31 – 864 Kraków, al. Jana Pawła II 43a.